



Town of Dennis Government Channel Citizen Survey

Our **mission** is to serve the people of Dennis by offering a high-quality source of direct, accurate information on the decisions and activities of local government to the residents of Dennis.

Our **goals** include making government more accessible to the people by providing gavel-to-gavel coverage of Regulatory Boards, and other public meetings and hearings, increase awareness and use of Town services through video programming and electronic bulletin boards, be a source of information in emergency situations and serve as a resource for Town departments and agencies in creating their own programming, both for internal use and for cable casting on the Government Access Channel.

With that in mind, we are asking for your input and recommendations to help us serve you.

1. How often do you watch the *bulletin board* (graphic announcements) on tod-tv?

Daily A few times a week A few times a month Never

2. Does the bulletin board have the information you are looking for? Yes No

3. Do you watch live cable cast *meetings* on tod-tv? Sometimes Never

4. Are the live meetings broadcast at a convenient time? Yes No

5. Do you watch **rebroadcasts of meetings** on tod-tv? Sometimes Never

6. Are the rebroadcasts on at a convenient time? Yes No

7. Please check the program(s) that you've viewed in the past 6 months

Board of Selectmen Historical Commission Planning Board
 Zoning Board Financial Committee Other

8. Have you ever requested a copy of something presented on tod-tv? Yes No

9. Would you prefer getting your copy on VHS or DVD? VHS DVD

10. Please give us any recommendations you have for improving the bulletin board and/or broadcasts:

Over please

Serving you in the future

In addition to broadcasting meetings and hearings, we are also producing informational segments on how our town works. Help us focus on what's important to you by prioritizing the following topics from 1-7 (only 1 number per option, please)

Department	Tentative topics
<input type="checkbox"/> Town Administrator News	Discussion with the Town Administrator
<input type="checkbox"/> Department Focus <i>(see next table)</i>	When and how to effectively use town departments
<input type="checkbox"/> Local Government	Rules and regulations – why and how they came to be
<input type="checkbox"/> On the warrant	Discussion of annual town meeting articles
<input type="checkbox"/> Town inside/out	Profiles and interviews of department heads and staff.
<input type="checkbox"/> Community stories	Community and neighborhood news and history
<input type="checkbox"/> Current Topics	Ex: Flu vaccines, Rabies, Disaster preparedness in Dennis

Department Focus: Please prioritize the department segments you would like to see: (1- 19)

<input type="checkbox"/> Accounting	<i>How does it work?</i>	<input type="checkbox"/> Historic	<i>What it means to you</i>
<input type="checkbox"/> Administration	<i>Governing information</i>	<input type="checkbox"/> Information Systems	<i>System updates</i>
<input type="checkbox"/> Assessing	<i>Why do we assess property?</i>	<input type="checkbox"/> Library	<i>Tools, programs</i>
<input type="checkbox"/> Building	<i>The permit process</i>	<input type="checkbox"/> Natural Resources	<i>What we do</i>
<input type="checkbox"/> Council on Aging	<i>Services</i>	<input type="checkbox"/> Planning/Zoning	<i>What we do</i>
<input type="checkbox"/> DPW	<i>Transfer station, roads</i>	<input type="checkbox"/> Police	<i>Programs</i>
<input type="checkbox"/> Engineering	<i>Roads, construction</i>	<input type="checkbox"/> Recreation	<i>Programs, beaches</i>
<input type="checkbox"/> Fire Department	<i>Programs</i>	<input type="checkbox"/> Tax/Treasurer	<i>All about taxes</i>
<input type="checkbox"/> Golf Department	<i>All about</i>	<input type="checkbox"/> Town Clerk	<i>Public records</i>
<input type="checkbox"/> Health Department	<i>Safety and health</i>	<input type="checkbox"/>	

Use this space for additional comments and suggestions - *Example: Police/Homeland Security in Dennis*

Department <i>(if applicable)</i>	What you would like to learn
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

Thank you for taking the time to participate in this survey.

Any questions or comments about tod-tv, its policies or broadcasts may be directed to:

tod-tv
 c/o Steve Buss
 POB 2060, South Dennis, MA 02660
 Phone: 508.760.6161 Fax: 508.394.8309
 e-mail: sbuss@town.dennis.ma.us