



TOWN OF DENNIS
COUNCIL ON AGING & SENIOR CENTER

Deborah Thompson, Director

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Transportation Policy

Reservation Guidelines

- Reservations can be made between 8:30AM-4:30PM, Monday through Friday by calling 508-385-5067.
- Weekday reservations need to be made by *3:00PM the day before* you intend to travel.
- Please be specific regarding the destination, date and time you are making the reservation for.
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Cancellation Guidelines

- If cancellation is necessary, call the Senior Center as soon as possible; however no later than the day before the reservation.
- The bus will wait at your house 5 minutes; after that time you are considered a "no-show" and the bus will depart. Repeated no-shows will result in loss of riding privileges.
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Passenger Guidelines

- Only persons 60 years of age or older, and/or disabled, are eligible to ride on the bus.
- Travelers are required to be ready for pick-up one hour prior to requested pick-up time.
- Smoking, eating or drinking is *not* permitted on the bus.
- Use of seat belts is *mandatory* at all times and to remain seated at all times.
- Appropriate behavior is expected on the bus at all times.

No more than three grocery bags will be carried to your door. Please be mindful that this is a courtesy and not the driver's responsibility.

No-show Policy

- A passenger who does not meet the bus at the appointed time or place, or a person who has not called to cancel their bus ride the day before the requested reservation is considered a "no-show".
- Repeated violations will result in denial of transportation privileges from the Council on Aging.
- Violations will be documented by the transportation coordinator.

5/2015

1045 Route 134, South Dennis, Massachusetts 02660